Government of West Bengal Department of Land & Land Reforms and Refugee Relief & Rehabilitation GE(M) Branch, 'NABANNA'

325, Sarat Chatterjee Road, Howrah-711102

Date: 26.07.2023. Memo No: 2608/LL/N/1E-11/2021

: The Land Reforms Commissioner & Secretary

: The Secretary, Monitoring & Coordination, CMO, West Bengal. To

: Category wise SOP for disposal of complaints received through Sorasori Mukhyomantri. Sub

: Your Memo No. 104 - CS/ (54)/2023, dated 19.07.2023. Ref

Sir,

Apropos the subject and reference cited above, the specific action plan / SOP for disposal of grievances for 3 (three) different categories, i.e. NGNB Scheme, Rent Control & Related Issues and Miscellaneous Land Matters, are being sent herewith for your kind perusal.

Yours faithfully Enclo: As stated above

LRC & Secretary

Sd -

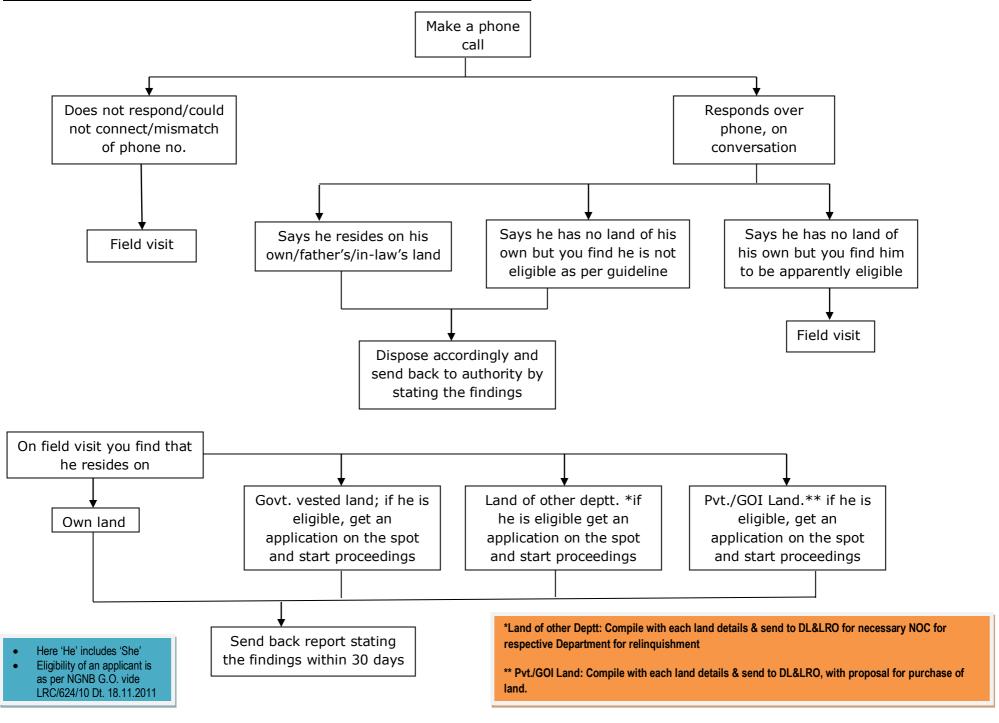
Date: 26.07.2023. Memo No: 2608/1(23)-Estt.

Copy forwarded for information and necessary action to:

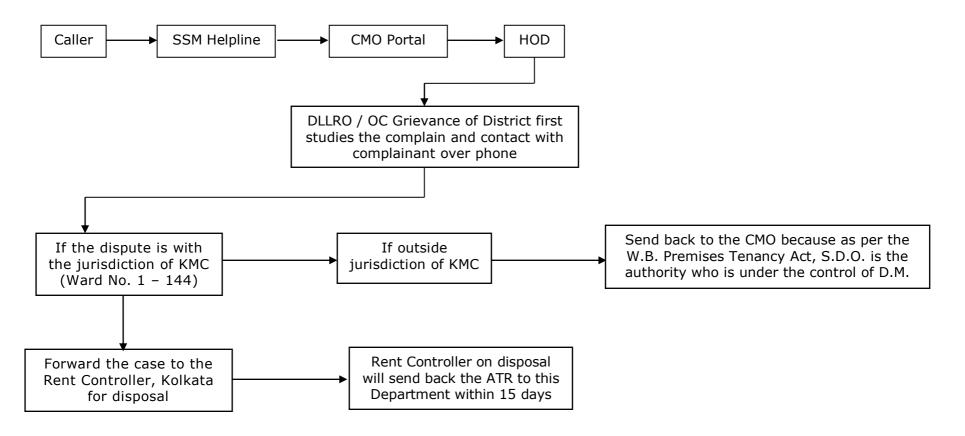
1. The DLRS, W.B., 35, Gopal Nagar Road, P.O.-Alipore, Kolkata-700027.

V2. The ADM & DL & LRO,(All)

SOP for disposal of complaints on NGNB in 'Sorasori Mukhyomontri'



SOP for disposal of complaints on RENT CONTROL AND RELATED ISSUES in 'Sorasori Mukhyomontri'



SOP for disposal of complaints on MISCELLANEOUS LAND MATTERS in 'Sorasori Mukhyomontri'

